

## RESIDENT COMMUNICATION MAY 5, 2021:

With the latest announcement from the Government of Alberta, we have updated some of our policies and procedures to adhere to these mandatory health measures. **The Club House will be open with additional restrictions to align with mandatory public health measures. Outdoor amenities such as the playground, tennis courts, basketball courts and amenities continue to be open**

The health and safety of our residents and staff is our main priority, and we will continue to follow all guidance from Alberta's Chief Medical Officer of Health. We will continue to adjust these policies as new information and guidance becomes available. Remaining diligent with physical distancing requirements, staying home while ill, and practicing good hygiene is critical, along with following and respecting the regulations ORA has put in place at this time. These regulations are included below and are posted outdoors around the Club House.

### Hours of Operation

- Park hours will be 9:00am – 9:00pm Monday-Sunday.

### Access & Capacity

- Residents must wear masks while using the washrooms, follow directional arrows to maintain one-way traffic flow, and maintain 2m of physical distance.
- **Members will be permitted to bring 2 guests per household, only while using outdoor amenities. Please note this policy is subject to change without notice.**
- Residents will access the outdoor amenities through the exterior gate.
- There will be limits on entrance capacity and we will stop admitting residents and guests when we reach this capacity. All entry will be first come-first serve. Our staff also reserves the right to stop admitting people at any time they view social restrictions start to become a challenge. To inquire about the current entry status, you can call the Club House at 587-525-9640.
- Members between the ages of 12 to 18 years are able to bring 2 guests per household when unattended by an adult.
- Residents must adhere to a pre-screening using [AHS's Self-Assessment Tool](#) before coming to the park. In addition, everyone entering the park will be asked a series of screening questions before entrance is permitted.
- Users of any of the amenities or recreational activities are required to maintain 2m of physical distance from those who are not part of their household. We are able to rent out recreational equipment with a pre and post sanitization routine. Games on basketball and Tennis courts will only be permitted if they are with members of the same household. These spaces are also open for casual use, for example, shooting a ball.

### Physical Distancing

- **All indoor gatherings are prohibited. All outdoor social gatherings must be limited to no more than 5 people and a maximum of 2 household cohorts.**

- Anyone failing to follow public health orders will be asked to leave the park. Extended loss of entry privileges may also result. Let us all respect one-another and enjoy the RA this summer.
- There will be physical distancing lines marked 2-meters apart for the check-in lineup, and scanning of cards will be done with a 2-meter distance between staff and residents.
- Our aim is to create a safe environment for everyone and remain open through the summer. Because of this, we will have staff observing and providing physical distancing reminders as needed.

We greatly appreciate your understanding and support during this time. Let us all continue to work together to keep our residents and staff safe! If you have any questions, please reach out to [gm@orchardsra.ca](mailto:gm@orchardsra.ca) or (587)525-9640.